Please fill out the form in legible capital letters and e-mail or fax it.

STRADA STATALE 96 - KM. 116 70026 MODUGNO (BA) – ITALY TEL. +39 080 5357615 FAX +39 080 5357579 E-MAIL info@dieselevante.it

Date/	PRODUCT INFORMATION
APPLICANT INFORMATION	Part Number
Company Name or Name and Surname	
VAT Number or Fiscal Code	Purchase references (invoice #, date)
Address	
Post code State City	Brand and Vehicle Model
Place or department for collection of goods (ex: warehouse)	
E-mail address	Turbocharger
Telephone Time bands for collection of goods	Injection Pump
Bank Subsidiary References	Injector(s)
APPLICANT IBAN CODE	Other:
Foreign subjects must also indicate BIC/SWIFT CODE	Quantity

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## Exchange program application for regenerated products

The Exchange program is based on a very simple and unmistakable principle: the customer sends his/her old unit (damaged, deteriorated, etc) to Diesel Levante who will send an equivalent regenerated one to the customer. The Exchange program enables the customer to access to a significantly lower and interesting price compared to what he/she would pay for a new component.

Unlike the sale of new products, the number of countries that can enjoy the exchange program (EU countries) is somewhat limited due to the fact that transport costs may have a very high impact to the point that it may compromise the actual economic convenience of purchasing a regenerated product.

However, Diesel Levante is always at customer's disposal in order to evaluate the most convenient type of sales (new product, surcharge without old unit return etc.).

## Sales conditions applied to exchange program and return of old units

Diesel Levante will supply the regenerated product in a very short period of time. The exchange program is applicable provided the following conditions are respected:

- The customer is required to return the old unit within and not later than 30 days from the date of purchase of the regenerated product. The delivery of the old unit by the customer is a necessary condition, unless otherwise agreed upon confirmation of the order.
- The old unit returned by the customer must be complete in all its parts and not tampered (in case the old unit has missing parts, the customer will be charged for the cost of the missing items according to the pricelist actually in force).
- The old unit must correspond to the specific or equivalent code of the regenerated product sold. In case of receipt of a non corresponding or equivalent unit, the customer will be duly informed and in absence of a formal reply from the customer within 7 days, Diesel Levante will reserve the right to scrap the unit. In such case, the surcharge previously billed by the customer will not be refunded.

## Payment of surcharge and Reimbursement Application Form for Return of Old Unit

In case the customer does not return the old unit within the 30 days from the date of receipt of the regenerated product, Diesel Levante will be automatically authorized to hold the amount previously billed to the customer as surcharge for the old unit back.

The return of the product subject to replacement and relevant transportation cost is at the responsibility of the customer. The return can be arranged by a courier identified by Diesel Levante and the cost will be determined according to the country of destination, weight, dimension, and type of service agreed with customer (express, economy etc). Such amount will be included on the invoice at the moment of the purchase or deducted as surcharge. The customer has the right to use an alternative means of transportation deemed more appropriate at his/her expense.

The preparation and delivery of the 'Reimbursement Application Form for Return of Old Unit" included within this manual, (which must accompany the old unit) is a binding condition in order for the customer to be refunded for the surcharge previously paid. For holders of VAT, the return of the old unit must be accompanied by a transport document with the description: 'return old unit" indicating bank details. The surcharge will be reimbursed to the customer via bank transfer within 30 days from receipt of the old unit with issue of a corresponding emission credit note.





