

# GOODS RETURN FORM

Please complete all fields below



DIESEL LEVANTE s.r.l. - STRADA STATALE 96 - KM. 116 70026 MODUGNO (BA) –  
ITALY TEL. +39 080 5357615 - FAX +39 080 5357579 E-MAIL info@dieselevante.it

DATE

## APPLICANT'S DETAILS

Customer

Vat Number

Address

Contact Person

Zip Code

City

Country

Email Address

Phone

## COMPONENT DATA

Article Code

Purchase ref. invoice

Turbo

Pump

Injector

Other \_\_\_\_\_

Quantity

## RETURN REASON

To be compiled by Diesel Levante s.r.l.:

Authorization number \_\_\_\_\_

Authorized

YES

NO

### **Entitlement to restitution and Procedure for Return of parts**

The customer has the right to return the purchased goods within 14 days from the date of purchase by submitting copy of the invoice without paying any penalty expect for the shipping costs for the return of the goods that will be at customer's expense.

The Customer is required to send to Diesel Levante the Goods Return Form duly compiled in all its sections. A copy of the form can be downloaded directly from our website: [www.dieselevante.biz](http://www.dieselevante.biz).

In case of authorization, Diesel Levante will return the form to the customer with the indication of Authorization number. The same form must be included in the box containing the goods subject to re-credit or cancellation.

Necessary Conditions for the authorization of credit and acceptance of the return of goods

- The parts must not be fitted/tampered/damaged;
- The parts must be returned in its original packaging;
- The parts must be accompanied by the **Goods Return Form** duly compiled in all its sections, a copy of the purchase document and return document (transportation document)

Upon receipt of the **Goods Return Form**, Diesel Levante will arrange for the pick-up of the parts at Customer's address. The parts must be accurately packaged and the box must include inside the Goods Return Form with authorization number. The Customer is also required to indicate on the box the following address for delivery: DIESEL LEVANTE SRL S.S.96 Km.1 16 70026 Modugno )BA) - Italy

### **Cases of exclusion and penalties:**

All requests for return of goods ordered and purchased with pre-payment terms (Paypal, Bank Transfer, Cash, Banck Check, Credit Card) will not be authorized nor accepted due to the fact that the payment in advance is considered as confirmation deposit, in a partial or total measure of the billed amount. Since some parts may not be available in stock, we may have to order them specifically for the customer.

Diesel Levante reserves the right to authorize the request of returns submitted 14 days after the purchase only at the following conditions:

- After 14 days but within the 30th day from the date of purchase. In this case Diesel Levante will apply a penalty of 15% on the value of the goods subjet to return.
- After 30 days but within the 60<sup>th</sup> day from the date of purchase. In this case Diesel Levante will apply a penalty of 30% on the value of the goods subject to return.
- After 60 days but within 90 days from the date of purchase. In this case Diesel Levante will apply a penalty of 50% on the value of the goods subject to return.